

AGENDA

Monday, April 28

TIME	SESSION	NOTES
9:00a	Fun in the Sun: Golf & Other Activities	Optional to all attendees
3:30-3:45p	Opening Remarks	Eric Riddle, EVP, Sales & Marketing
3:45-4:45p	Your Place In The Transformational Economy	Eric Garland, Trend Analyst
6:00p	Welcome Reception	Play at The Broadmoor

Tuesday, April 29

TIME	SESSION	NOTES
7:00a-5:00p	Registration & Information	
7:00a-5:00p	Technology Pavilion	
7:00-8:00a	Networking Breakfast	
8:00-8:15a	Morning Welcome	Eric Riddle, EVP, Sales & Marketing
8:15-9:00a	Transform Your Workforce Management	Joe Juliano, CEO & President
9:00-9:45a	Innovate Your Technology & Tools	Sherri Hammons, CTO
9:45-10:15a	Break	
10:15-11:00a	Elevate Your Customer Experience	Jagan Reddy, EVP, Customer Success
11:00a-12:00p	Keynote Address	TBA
12:00-2:00p	LUNCH	
2:00-3:00p	Track Sessions	Current Trends & Insights
3:00-3:30p	Break	
3:30-4:30p	Track Sessions	Current Trends & Insights
6:30p	Evening Group Event	TBA

Wednesday, April 30

TIME	SESSION	NOTES
7:00a-2:00p	Registration & Information	
7:00a-2:00p	Technology Pavilion	
7:00-8:00a	Networking Breakfast	
8:00-8:15a	Morning Welcome	Eric Riddle, EVP, Sales & Marketing
8:15-9:00a	Sharing the Vision: IQNavigator Executive Panel	Joe Juliano, CEO & President Sherri Hammons, CTO Jagan Reddy, EVP, Customer Success Eric Riddle, EVP, Sales & Marketing
9:00-9:45a	The Evolving Workforce	Customer Case Study One
9:45-10:00a	Break	
10:00-11:30a	Trends Discussions	Peer Roundtables
11:30-11:45a	Roundtable Wrap-Up	Eric Riddle, EVP, Sales & Marketing
11:45a-12:45p	Lunch	
12:45-1:30p	The Evolving Workforce	Customer Case Study Two
1:30-2:00p	Closing Remarks	Joe Juliano, CEO and President